Terms and Conditions

§1 Scope

The following General Terms and Conditions apply to all contracts which the HSB Normalien GmbH (here after HSB) completes in the online shop for HSB NORMALIEN. General business and payment of the buyer that are in consistent with these conditions are not binding on HSB, even if they are placed with a claim to exclusive validity of the order is based. Such delivery and payment terms are expressly rejected.

§ 2 Conclusion

The online shop for HSB NORMALIEN presented assortment of goods is subject to change and is intended solely as a non-binding invitation for the customer to order goods. Technical and other changes remain reserved within reasonable limits. For this range of products selected articles can be flagged in a cart and sent as an order to HSB. Before submitting the order, the customer can configure all the information (e.g. product name, quantity, name, address, payment and shipping costs) to examine and change them if necessary. It was only with "Send Order" clicking on the button are from the customer against HSB a binding offer to conclude a sales contract. The receipt of the order will be confirmed immediately by e-mail (Order Confirmation). This order confirmation is no acceptance of the offer.

A sales contract comes about when the customer got an order confirmation via email, an invoice will be attached.

§3 Price, shipping costs, delivery

All prices in shop are netprices without discounts, sales tax, packaging, insurance, customs duties and other charges. For calculation of the prices are each on the day of order confirmation current prices prevail.

The minimum ordervalueand the minimumorder value is 30,00€.

The shippingcosts depend on the type and quantity of goods ordered. From an order value of \in 280.00 shipping is free. The packaging is at cost price is charged and not with drawn. HSB is free to choose its own discretion the faste stand cheapest means of transport.

All goods will beimmediately, if available from stock anddeliveredonlywhile supplies last. Theindication of deliverytimesisnot binding, unless there is a different writtenagreement. The deliverytimebegins with the dispatch of the confirmation of order.

Should an itemnotbe availableat short notice, the purchaserof the anticipateddelivery time will beinformediately by e-mail.

Deliverytimes are extendedaccordingly if thedelay caused byforce majeureor otherunforeseeableandnotby HSB-inflicted circumstances (eg natural disaster, strikes, energy or raw material shortages, riots, embargoes, travelwarning from theForeign Officeorthelack of, incorrect oristimelydelivery by suppliers). These eventscomplicatethedelivery ormakedelivery impossibleand it is thefaultnotonlyoftemporary duration, HSB may be wholly orpartiallyfrom the contractwithdraw. The purchaseris exemptin thiscasefrom itscounterpartliability.Forany delay or failuredue to these events not liableHSB. HSBshall inform thecustomerabout the occurrenceof such events. Anypaymentsalreadyprovidedwill be promptly refunded. The legal rightsof thecustomer remainunaffected.

The deliverydelayis basedononeofHSB,HSBfault,liablefordamages whichhave arisendue tothesedelayed deliveries, up to the amount of the value of this delivery. The assertion of furtherdelay damages is excluded.

§5 Payment, Default Payment for thegoods ordered is made on accountor by cash. The buyerisobliged to paythe invoice within30 days of receipt of goods. This also applies topart performance.

In the case of the purchase price within 14 days of receipt of the invoice the customer may bring a 2% discount on the invoiced amount deducted. In the case of cash on delivery orderno discount is granted.

If the buyerdefaults, HSB is entitled to charge interest at the statutory level, overdue fines and conduct other due to late payment resulting indelay damages bill.

If payment is delayedHSBisentitled to sendfollow-up ordersat the expense of the purchaseron delivery.

§6 Retentionof title

The deliveredgoods remain the property of HSB, until all current claims against the buyer-are met- and the future, they are consistent with the objects supplied in the connection.

The buyerisentitledto, ownedby HSBdelivery items(Goods) to resellin the ordinarycourse of business, but not topledgeor provide securitytopledgeorotherwise dispose of the goods delivered.

In theevent of resale, the purchaserhereby assigns all claims arising from such resale to HSB, and in fact irrespective of whether the goods are resold before or after processing or whether it is connected with real property or tangible personal property or not. If the goods after processing ortogether with other goods not HSB are resold, orisit connected with real property or tangible personal property, the claim of the buyer applies to his customers in height between the buyer and HSB agreed delivery price for the subject merchand is assigned.

To collect this claimeven after the customer has authorized the transfer. The power of HSB to collect the claimourselves shall remain unaffected, however, HSB is committed not to do so as long as the customer meets his payment obligations. If the ordering of the authority to collect use, so is the HSB confiscated proceeds amounting to be tween the purchaser of the HSB and the delivery price agreed for the conditional goods.

Processingor transformation of the goodsmadefor HSBas a manufacturer pursuant to § 950BGB, without obligation to HSB. If the goods with other goods, shall acquire the ownership of the new HSB in the ratio of market value of the goods to the value of the other processed items at the time of processing. The Purchaser shall store the new object with the due diligence for free HSB.

HSBduty boundto releaseat the request of the HSB the securities due to the extent that their realizable value exceeds the secured claims by more than 25%.

§ 7-off, retention

Aright to offsetthe buyer onlyif hiscounterclaims arelegally established ornotdisputedby HSB.He is also the right of retentiononly insofarashis counterclaim isbased on the same contractual relationship.

§8 Guarantee

Thejustified from a lackof the delivery itemclaims against HSB are governed by the law.

Allare available in the onlineshop for HSBNORMALIEN made details such as dimensions, weight, material usage and material handling information, illustrations and descriptions subject to change due to technical reasons and error the exclusion of any indemnity. This information will in all cases as warranted characteristics of the products. For custom-HSB reserves the right a difference of +/- 10% of the quantity ordered.

Immediately afterdelivery, the purchasermust inspect the goods for defects. Seenhereor at alater time, adefect, the purchaser mustpromptlynotify this HSB. The notice must describe as precisely as possible the perceived shortage. If the purchaser fails to display, then the product is with respect to these shortcomings, as approved (§ 377), unless deliberately concealed defects would HSB. The display is also necessary iferroneously other than the agreed goods or is delivered but one small quantities of HSB.

A defectin the goodsarenotdamages basedon faultyinstallation by thecustomer orthird party, faulty ornegligent handling, unsuitable orimproper use,improperequipment, chemical, electrochemical or electricalinfluences, weather or other naturalinfluencesor natural wear.

§9 Damages, Limitation of Liability

HSBis not liable incases of intentor grossnegligence in accordance with statutory provisions.

HSBis only liablefor ordinary negligenceunder the provisions of the Product LiabilityAct, because of theloss of life,limb orhealth or forbreach of contract. The claim for damagesfor the negligentbreach of essential contractual obligations is limited to typical and foreseeable damages-isnot as far asliability for injuries to life, limborhealth.

The above exclusions and limitations apply in favor of employees, agents and other third parties whose services HSB to fulfill the contract.

HSBcollects and stores the datanecessary for the transaction of the customer. During the processing of personal data of the customer HSB observed the law.

Alldatawill be kept strictlyconfidential. A transfer of data to third parties onlywhere this is absolutely necessary for contract execution. Details are provided in the HSB dataprotection declaration, which can be accessed here.

§11 Applicablelaw, jurisdictionandfinal provisions

These terms and conditions and all legal relations shall be the law of the Federal Republic of Germany excluding the UNsales law.

For allofthe contractual relationship and the relationship of the head office of HSB disputes arising shall be the court date.

Fulfillment for allliabilities arising from the Deferis the headquarters of HSB.

The contract between the buyer and HSB contract contains all of the parties on the contract agreements. Verbal agreements do not exist. Changes must be inwriting and must be signed by an officer of HSB.

§ 12Identification, address for

The addressand the addressofHSBforcomplaintsand otherdeclarations of intentionis:

HSB-NORMALIEN GmbH, Industriestr. 4, 74193 Schwaigern, Tel.(+49)7138/812749-0, Fax (+49)7138/812749-90, <u>www.hsb-normalien.de</u>, <u>info@hsb-normalien.de</u>